ALEXANDRA BERG

Helsingborg | 070-000 00 00 | alexandra.berg@example.com

PROFILE

I am a service-minded team member with experience in retail, customer service and practical work. I enjoy meeting people, understanding their needs and helping both customers and colleagues feel welcome. Working in shops and cafés has taught me to take initiative, prioritise during busy shifts and treat people professionally. I am looking for a role where I can keep learning and contribute to a positive customer experience.

WORK EXPERIENCE

Nordhandel AB, Helsingborg | Sales assistant | 2024–present

• Advise customers and help them find products that suit their needs.

• Handle payments, restock shelves and arrange displays to keep the shop organised.

• Trusted to introduce new colleagues to basic shop routines and customer service.

• Balance customer enquiries with practical tasks during busy periods.

Café Strand, Helsingborg | Café team member | 2022–2024

• Took orders, processed payments and served food and drinks with friendly, efficient service.

• Worked with colleagues to maintain a steady workflow during peak hours.

• Helped with restocking, tidying and preparations for opening and closing.

LEADERSHIP & COMMUNITY

Youth leader, local association | 2023–2025

• Planned and led regular activities that helped children and young people feel safe, take part and enjoy exercise.

• Adapted activities to different needs and encouraged everyone to participate.

• Worked with other leaders and stayed in contact with parents and guardians.

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CV | Continued

EDUCATION

Filbornaskolan, Helsingborg | Business and Economics Programme | 2022–2025

Upper secondary diploma, 2025. Studies focused on economics, business and entrepreneurship.

SKILLS

- Sales and customer service: tailored advice, a personal approach and customer relationships.
- Retail operations: cash handling, stocking, product displays and daily routines.
- Service under pressure: prioritisation, problem-solving and teamwork during busy shifts.
- Leadership: planning activities, communicating clearly and building an inclusive group.

LANGUAGES

Swedish – native language

English – very good spoken and written skills

Danish – good comprehension

DRIVING LICENCE

Category B driving licence.

REFERENCES

Available on request.